## CASE STUDY

# **Antwerp** Sustainable Urban Logistics Planning





Sustainable and Clean Urban Logistics

#### **Context and rationale**

Antwerp is a city with about 520.000 inhabitants in northern Belgium, the Flanders region. It is located 40 km north of Brussels, the capital of Belgium, and 15 km south of the Dutch border. The metropolitan area has about 1.200.000 inhabitants. Antwerp's port is the second largest in Europe. The city has elaborated and adopted a Climate Plan, an Integrated Urban Development Concept, and a Sustainable Urban Mobility Plan at the regional level. Mobility planning takes place both at the municipal level and the regional level, with the city council being seen as the main decision-maker in terms of mobility issues concerning the city of Antwerp. There are several offices / teams dealing with mobility issues: The "Smart Ways to Antwerp"- team is focusing on soft measures like communication supporting behavioural change, whereas the "Modal Shift"-team's focus is on hard measures. Other departments / offices are involved in mobility issues as well, such as Operations, Public Domain, Business & Innovation, Events. The city administration is continuously adapted to current challenges. The appointment of a climate protection council and ambassador are the latest examples of this.

#### Initial challenges and needs

Within the scope of the FastTrack project, Antwerp chose to develop a **Sustainable Urban Logistics Plan** (SULP). For the design and implementation of the SULP, the following three major barriers were identified:



- The SULP needs to maintain **political support** during and after its development.
- **Private stakeholder support**, especially from the logistics sector, could be a second barrier. The SULP should take into account the economic reality and the variety of stakeholders involved.
- The third barrier is a scarcity in **urban logistics data**. This is an issue many cities face. It takes time and creative solutions to overcome and it means that for the case of Antwerp, the SULP will be based on available data. As a result, some analyses may not be possible. Yet the data analyses should be realistic and at the same time ambitious, as they are the basis for the goals set by the SULP.



#### Innovation developed

The SULP is a masterplan for sustainable and futureproof urban logistics. It is a policy document that defines ambitions and goals. There are five guiding principles which are preconditions for the preparation of the SULP:

- 1. The city is taking on a growing and diversified role in the issue of sustainable urban logistics for its territory and jurisdiction.
- 2. The city is committed to reaching supply and demand of logistic flows through a broad stakeholder approach and with attention to the distinction between occasional and structural flows in the city.
- The city is committed to stimulating a wide range of logistical solutions within a broader ecosystem by extending "network thinking" to the local Antwerp fabric.
- 4. The city adopts an area-oriented approach.
- 5. The city commits to 5 ways to achieve sustainable urban logistics.

## Lessons learnt along the FastTracking way

The methodology for developing a SULP is very specific. However, designing the deployment plan for FastTrack has proven to be an instructive thinking exercise. Parts of it can be applied to other domains and projects. In FastTrack, both parties involved in the SULP's design, Smart Ways to Antwerp and the mobility department worked closely together alongside the external party, Rebel. In the context of the SULP, cooperation with other departments has taken place or is being planned. This also happens of course on other occasions, but working together on this project proved again that internal cooperation is very valuable and needed.

The questions provided in the deployment plan template allowed the team to critically think about the process until now and to deepen where needed. Working on this deployment plan also stimulated the team to think more in advance about certain phases or approaches.

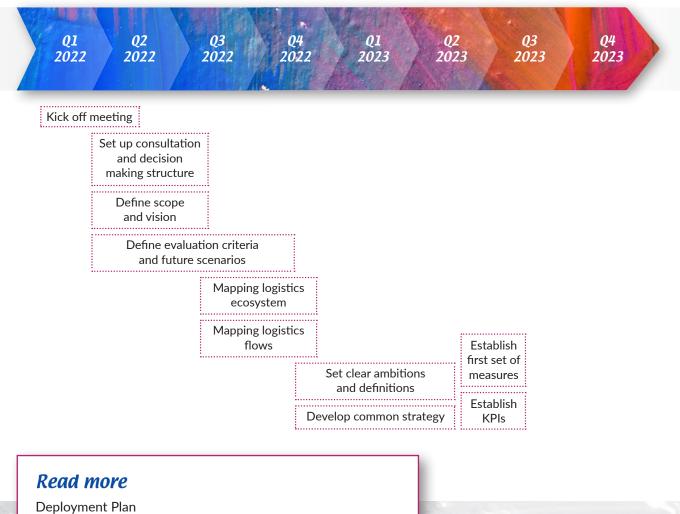
#### Acceleration factors

- Good internally aligned coordination between teams
- Thinking of SULP steps well in advance

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- Finding the right balance in cooperation with private sectors (number of events, inputs asked)
- Having "neutral" external partner to help the process

#### Timeline - The deployment road ahead



Smart ways to Antwerp www.slimnaarantwerpen.be/en/home

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